GOVERNMENT OF INDIA
HOME AFFAIRS
LOK SABHA

UNSTARRED QUESTION NO:1557
ANSWERED ON:11.03.2008
OVERCHARGING BY TAXI AND AUTO DRIVERS
Reddy Shri Karunakara G.

Will the Minister of HOME AFFAIRS be pleased to state:

(a) whether the overcharging by taxi and auto drivers in the Capital continues unabated particularly, at Railway Stations and Airport;

(b) if so, the total number of such cases registered and action taken against the auto/ taxi drivers; and

(c) the action taken by the Government to check overcharging by taxi and auto drivers in the Capital?

Answer

MINISTER OF STATE IN THE MINISTRY OF HOME AFFAIRS(SHRIMATI V. RADHIKA SELVI)

(a) & (b): Some instances regarding overcharging by taxi and TSR (Three Seater Rickshaw) drivers have come to the notice of Delhi Police and the defaulters were challaned immediately by them. The details of prosecution of Taxi drivers and TSR drivers for overcharging, misbehavior and defective/faulty meter are as under:

Year	Taxi drivers	TSR drivers
2005	82	7206
2006	54	11226
2007	92	7147
2008	10	257
(upto 29.02.2008)		

(c): The steps taken by Delhi Police to check overcharging and refusal etc. by taxi and TSR drivers in the Capital include setting up of Pre-paid TSR Booths at Railway Stations, Inter-State Bus Terminals and Commercial centres; Pre-paid Taxi Booths at Airport to facilitate commuters and avoid harassment from taxi/auto drivers; setting up of a round-the-clock "Traffic Helpline" to register complaints regarding refusal/overcharging, misbehavior and tempered meters; distribution of pre-paid complaint cards among general public to register complaints; launching of special drives from time to time to discipline TSR/taxi drivers.